



Cozad Telephone Company

122 East 7th Street

Cozad, NE 69130

308-784-4044

www.cozadtel.net

IMPORTANT CUSTOMER NOTICE

The Federal Communications Commission (FCC) has rules to protect the privacy of information contained in your account with Cozad Telephone Company. These rules allow us to discuss account information only with the person(s) listed on the account. Also, we must be able to authenticate that person and will do that by asking a specific question to which you have previously provided us the answer.

Although we have always treated your account information with confidentiality, please help us in our effort to further ensure that we protect the information, by completing the following:

Account Password: _____

Question for authentication:

(Answer Only One)

What is your favorite pet's name? _____

What is your favorite car? _____

What is your favorite color? _____

What is your favorite food? _____

If your account is listed only in your name, you might want to consider adding another name, if appropriate, e.g., a spouse or a roommate. If you are a parent or individual that relies on someone else to discuss account changes, payments or anything else with our company, you will need to have that person's name added to your account and they will also be asked your authentication question. The name does not need to be added to the billing name but can be added to our records as an authorized person for discussing information and making changes to your account.

_____ No, I do not want to add any additional authorized contacts to my account.

_____ Yes, I would like to add the following as authorized contacts for my account:

Authorized Person(s): _____

The FCC also requires Cozad Telephone Company to notify customers of certain changes to their account. These notifications are intended to ensure that changes are not made without the authorization of the account holder. We are allowed to notify you via three methods. We can call the account telephone number, send a letter to the account's address of record, or send electronic notification via email. In order for account notifications to be sent electronically, you must specify an email address of record. If you provide an email address, all of your notifications will be sent electronically

Email Address: _____

Account Telephone/Billing Number(s): _____

Cell Numbers _____

Authorized by: _____ Date: _____

(Signature of person currently listed on account)

Please return this completed form to:

If you have any questions please contact:

Cozad Telephone Company
122 East 7th Street
Cozad, NE 69130

Office: 308-784-4044 or 800-842-9733
Fax: 308-784-1115